

Pay your Council Tax by direct debit



You can make payments using any of the methods below:

Direct Debit

Setting up a direct debit to pay your Council Tax bill is quick and easy - complete the direct debit mandate found on the back of your Council Tax bill.

Alternatively contact the Council on telephone number (029) 2087 2087.

Completed application forms should be returned to:

Cardiff Council, PO Box 9000, Cardiff, CF10 3WD.

Paying your Council Tax by Direct Debit means that you'll never have to worry about forgetting again - and don't worry, we give you 14 days notice in writing before making any changes to your payments year on year and we are always on hand to answer any questions that you may have.

Debit/Credit Card

24 Hour Automated Payments

It's easy to use our automated payment system just by calling C2C on 029 2087 2087 and pressing option 1 to access the Council Tax Menu. From here just follow the prompts to pay your Council Tax, 24 hours a day, 365 days a year. You will need to have the following to hand before you call:

- Your Council Tax Account Number (found on the top right hand corner of your bill)
- Your Debit or Credit Card
- The Amount you wish to pay

Our Council Tax menu also gives you the option to speak to one of our customer service advisors about your council tax, however please note that our staff get very busy between the hours of 9am and 11am. C2C staff are available to take your call between Mon-Fri 8am - 7pm and on a Saturday morning 9am - 12.30pm.

In Person

You can pay by credit / debit card in person at our cashier's desk situated on the Ground Floor at Marland House, Central Square, Cardiff. Marland House has easy access and is right by the Central bus and train stations.

Marland House, Central Square

Mon - Wed: 8.45am - 4.30pm

Thurs: 10.00am - 4.30pm

Friday: 8.45am - 4.00pm .

Paying by Post

Please send your cheque / postal order together with your payment card to Cardiff Council, PO Box 9000, Cardiff, CF10 3WD. Cheques and Postal Orders should be crossed and made payable to Cardiff Council. Cheques should not be addressed to any individual officer. For your safety, please do not send cash by post.

Please note that post dated cheques are not accepted.

Post Offices and Shops

You can pay Council Tax at all post offices (by cash or cheque) and at shops which display the PayPoint sign (by cash only). To make these payments a card is required - if you do not have a card please telephone 029 2087 2087 for details.

If you already have a card to pay at the post office you can use it at paypoint shops. You do not need a new card.

Bank Details

Cardiff Council's bank is

Co-operative Bank Plc

16-17 High Street

Cardiff

CF10 1AY

sort code 08-90-03

account number 61007657